

# 1 Version Release Notes

Each time we release a version of Tire Power™ we provide a list of all the new features and corrections. We try to keep this simple and easy to follow and try to always use the same formatting convention in the documentation. We typically divide the release notes into 2 categories:

- Bug Fixes: This is a correction to a current feature.
- New Features and Improvements: This is a new feature we have added to the software or an improvement to an existing feature.

Generally the format is the TCS case number followed by the case title, then below this the text describing the feature, update or fix. For example...

**99999:** Title of the Case

Explanation of what the feature, update or fix is and where to find it.

The Release Notes are also available for download on our Tire Power support page found at <http://support.tcs tire.com/>.

Click [here](#) to see the release notes for the latest version of Tire Power.

See Also:

Customer Support

## 1.1 Version 7.20.104.3915

Release Date: May 2025

Previous major version 7.20.102.3905

### Tire Power: Release Notes 7.20.104.3915

#### Bug Fixes

Key	Summary	Synopsis
<a href="#">TPWR-935</a>	<a href="#">Changing eOrder or ePower Order to Work Order   'Route Stop No' is Not Assigned to Transaction</a>	When converting an ePower or other eOrder into a work order or customer invoice, the 'Route Stop No' was not defaulting onto the transaction based on the customer's default profile. We have corrected that.
<a href="#">TPWR-1044</a>	<a href="#">Goodyear   Tire-HQ   Invoice Window - NA Requirements fail to load on many NA Acct Customers</a>	For Goodyear Tire-HQ users, we have addressed issues with customer requirements not loading for some customers in the Tire-HQ wizard. This was caused by inconsistent use of internal parameters by Tire-HQ. We have adapted Tire Power to deal with these inconsistencies.
<a href="#">TPWR-1093</a>	<a href="#">Report   Sales Breakdown  </a>	On the Daily or Period Sales Breakdown report, even when Detail options were selected, invoice details were not printing

	<a href="#">Daily or Period - Missing Customer Invoice Details for Labor or Comments when 'Detail' is Selected</a>	when the line item was either a labor/custom labor or comment. This has been corrected.
<a href="#">TPWR-1073</a>	<a href="#">ISE Electronic Orders - Incorrectly Resending Orders after Failed or Invalid XML Response</a>	For customer's using ISE, there is a possibility of Tire Power sending the same eOrder to a parts vendor multiple times because of incorrect response code. We have altered our code to compensate, which should prevent that in the future.
<a href="#">TPWR-1095</a>	<a href="#">AMI   Transaction Time is incorrect, using SQL server time incorrectly</a>	For customers utilizing eOrders (AMI, Tire Power API, etc.) we discovered for Hosted customers the download time was ignoring Time Zone settings and generally was off by an hour. It was using Hosted server time rather than the settings. We have corrected the issue.

## New Features and Improvements

Key	Summary	Synopsis
<a href="#">TPWR-1001</a>	<a href="#">1st Mile   Credit Card Surcharge Program</a>	For users of 1st Mile integrated credit card processing, 1st Mile has rolled out a new optional Credit Card Surcharge program which allows you to pass along credit card expenses to your customer. This has necessitated several modifications to Tire Power to accommodate this. Only users who participate in the program with 1st Mile will see interface changes. For more information contact 1st Mile at (855) 554-6179. Not allowed in the states of ME, CT, & NY.
<a href="#">TPWR-953</a>	<a href="#">CARFAX   Shop Loyalty Program - Send All Customer Phone Numbers in Data</a>	For users participating in the CARFAX Shop Loyalty program, we have implemented a request from CARFAX to include all phone numbers of customers in the data export associated with this program. In this era of people cutting their phone land line, it makes sense to have all phone contact fields included.
<a href="#">TPWR-1028</a>	<a href="#">Customer Invoice Report   Update Options for Printing Cell, Phone &amp; Email Information</a>	We have redesigned the printing sequence order and added email/cell fields to print on the 'Customer Information' section of customer transactions (quotes, work orders, invoices, etc.) report. The order is now name, address, Acct No and TaxID (on one line), Cell 1 & 2 (on one line), Phone 1 & 2 (on one line), Contact 1 & 2 (on one line) and email. Any fields without data, or printing options turned off, will not print and the list will "roll-up" to maintain clean formatting. To accommodate this change, we have also modified the 'Report and Printing Options' window by adding print options where you may

		select/deselect the desired fields to print. In Office Manager, go to File>System Administration>Report Options>Invoice/Work Order Report tab>Transaction side-tab. Also see Release Notes for case <a href="#">TPWR-1027</a> in this release.
<a href="#">TPWR-1082</a>	<a href="#">Tire Power API   InventorySearch - Add Pagination Option for Search.</a>	For dealers who work with 3rd party partners utilizing the 'Tire Power API' to pull data, we have improved the efficiency for InventorySearch by adding pagination options for search. This will allow your 3rd party partners to pull information more efficiently.
<a href="#">TPWR-985</a>	<a href="#">Tire Power API   TransInfo - Add Route Stop &amp; Est Delivery Date to Service</a>	For dealers who work with 3rd party partners utilizing the 'Tire Power API' to pull data, we have added Route Stop & Est Delivery Date to TransInfo. These are somewhat newer fields in the Tire Power schema, so they will now be included when partners pull transaction information.
<a href="#">TPWR-1027</a>	<a href="#">Report and Printing Options Window - Invoice Report &gt; Transactions &gt; Contact Info - Add Cell &amp; Email Options For Printing</a>	We have redesigned the print sequence order and added email/cell fields to print on the 'Customer Information' section of customer transactions (quotes, work orders, invoices, etc.). To accommodate this change, we have modified the 'Report and Printing Options' window by adding print options where you may select the desired fields to print. In Office Manager, go to File>System Administration>Report Options>Invoice/Work Order Report tab>Transaction side-tab.
<a href="#">TPWR-959</a>	<a href="#">Search Customers Window   Add Customer Default 'Route' and 'Delivery Days' to Information Panel</a>	We have added the customer's default 'Route', the standard 'Route Days' of delivery and the customer specific 'Delivery Days' to the information panel on the right side of 'Search Customers' in Front Counter for informational purposes. The Information Panel now has ... 'Delivery Days': The customer's specific days of the week they receive deliveries on their Route. This is customizable on the 'Customer Profile' window. 'Route': The default delivery route the customer is assigned to. 'Route Days': The default delivery days for the Route. (informational purposes)
<a href="#">TPWR-969</a>	<a href="#">SQL Database Deadlock Issues</a>	We did a performance review and updated several SQL objects to resolve sql deadlocks in the database. This will help mitigate performance issues which may pop-up from time to time.
<a href="#">TPWR-984</a>	<a href="#">TCS Inspect   Ver 2.0 Updates</a>	TCS Inspect v2.0 has finished development and is moving into the limited customer Beta testing stage. Version 2.0 has a new streamlined interface on the application to make it easier for your service technician to quickly and efficiently conduct an inspection and attach it to the customer work order in Tire Power. Tire Power users will be able to recall these inspections at any time from the software and print or share them with their customers. Contact our Sales team for more information at 888.449.8473.

<a href="#">TPWR-1011</a>	<a href="#">Update Inventory Item Window - Update 'Item Duplication' Management Logic</a>	We have improved the logic designed to manage duplicate part number entries. We now allow duplicate part number/manufacturing combinations IF the items are in different inventory 'Types'. This addresses the rare occurrence of manufacturer part numbers from entirely different industry segments, which happen to match, causing duplication issues.
<a href="#">TPWR-1094</a>	<a href="#">TCS Inspect   LiveFeed - Handle LiveFeed Request Quote &amp; Decline Service.</a>	For the upcoming release of TCS Inspect, on the LiveFeed window (live URL of the inspection a customer can view) there are two buttons the consumer can click for Suggested Items or Required Items... 'Request a Quote' and 'Next Time'. Clicking either of these will insert a Comment line into the customer work order reminding the salesperson to provide a quote for the item or the customer declined to be quoted. Examples... 'LiveFeed: Quote Request on 2025-05-19 16:06 for Tires' or another... 'LiveFeed: Declined on 2025-05-19 16:09 for Oil Pressure Light'.
<a href="#">TPWR-1041</a>	<a href="#">Report   Customer Invoice - Credit Card Surcharge   Update Print-Out to Display Surcharge Amounts</a>	For users of the 1st Mile Credit Card Surcharge program, we have modified the print-out of the customer invoice to display the credit card surcharge amounts.
<a href="#">TPWR-1040</a>	<a href="#">Report   Customer Payment/Refund - Credit Card Surcharge   Update Print-Out to Display Surcharge Amounts</a>	For users of the 1st Mile Credit Card Surcharge program, we have modified the print-out of the customer payment / refund to display the credit card surcharge amounts.
<a href="#">TPWR-1051</a>	<a href="#">Report   Customer Statements - Credit Card Surcharge   Update Print-Out to Display Surcharge Amounts</a>	For users of the 1st Mile Credit Card Surcharge program, we have modified the print-out of the customer statements to display the credit card surcharge amounts.